

Personal Data

Who we are

Leafields Dog Retreat is a dog day care, home boarding & grooming service based in Lower Loxley between Stafford, Stone & Uttoxeter Staffordshire.

Company Address:

*Claire Ball
Leafields Dog Retreat
Leafields Farm
Lower Loxley
Uttoxeter
ST14 8SA*

Website is: <https://www.leafields.co.uk>

What personal data we collect and why we collect it

Leafields/Claire Ball does not actively collect personal data. The only data we store is covered by the key lawful basis for data processing set out by ICO in the General Data Protection Regulation (GDPR). Our ICO reference number is ZA453934

Your name and contact information will be stored with your consent (or implied consent such as making an enquiry on our website) so that we may contact you in relation to your enquiry.

We may contact you in relation to an ongoing contract.

We have a duty of care to your pets before, during and after your stay. We are therefore required to maintain information about yourself and your pet. We will retain these records after your pets stay with us in case we need to contact you. For example if in the unlikely event that one of the dogs in our care is unwell during or after your dog's stay, we may need to contact you. In the unlikely event that your dog is unwell after their stay with us, we may need these records to contact you or other customers. If you would like us to remove your data from our records, please contact us.

We may contact you in relation to legitimate business interest.

Your data will be kept on record for financial accounting purposes which we are legally required to maintain records of.

Our website uses cookies to help us to monitor traffic through our website using Google Analytics. All data is anonymous and no personal data is collected.

Comments

When visitors leave comments on the site we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help spam detection.

An anonymised string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

Media

If you upload images to the website, you should avoid uploading images with embedded location data (EXIF GPS) included. Visitors to the website can download and extract any location data from images on the website.

Contact forms

Contact form submissions to this website are collected and processed by us. By completing the contact form you are giving us permission to contact you under the lawful basis defined as 'legitimate business interest'. Your personal data is not used for marketing purposes. The details of your enquiry will be kept until the query has been resolved and then retained for statistical purposes. Your data will only be used by Walls4Paws for the purpose of answering your query unless you have opted in to receive marketing communications.

Akismet Anti-Spam Service

We collect information about visitors who comment on Sites that use our Akismet anti-spam service. The information we collect depends on how the User sets up Akismet for the Site, but typically includes the commenter's IP address, user agent, referrer, and Site URL (along with other information directly provided by the commenter such as their name, username, email address, and the comment itself).

About Cookies

Cookies are files, often including unique identifiers, that are sent by web servers to web browsers, and which may then be sent back to the server each time the browser requests a page from the server.

Cookies can be used by web servers to identify and track users as they navigate different pages on a website, and to identify users returning to a website.

Cookies may be either "persistent" cookies or "session" cookies. A persistent cookie consists of a text file sent by a web server to a web browser, which will be stored by the browser and will remain valid until its set expiry date (unless deleted by the user before the expiry date). A session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

Cookies on this Website

Google Analytics

Google Analytics Cookies on this website use the following names:

_utma
_utmb
_utmc
_utmz

The cookies named __utma through __utmz come from websites that use Google Analytics, which primarily uses it to track visits.

Cookies do not contain any information that personally identifies you, but personal information that we store about you may be linked, by us, to the information stored in and obtained from cookies.

We may use the information we obtain from your use of our cookies for the following purposes:

- (1) to track you as you navigate our website;
- (2) to analyse the use of our website;

__utmz stores where a visitor came from (search engine, search keyword, link)

__utma stores each user's amount of visits, and the time of the first visit, the previous visit, and the current visit (presumably partly for double checking of this information).

__utmb and __utmc are used to check approximately how long you stay on a site: when a visit starts, and approximately ends (c expires quickly). If you look at cookie state changes (e.g. using firecookie), you will see these change regularly.

If you leave a comment on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment. These cookies will last for one year.

If you have an account and you log in to this site, we will set a temporary cookie to determine if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser.

When you log in, we will also set up several cookies to save your login information and your screen display choices. Login cookies last for two days, and screen options cookies last for a year. If you select "Remember Me", your login will persist for two weeks. If you log out of your account, the login cookies will be removed.

If you edit or publish an article, an additional cookie will be saved in your browser. This cookie includes no personal data and simply indicates the post ID of the article you just edited. It expires after 1 day.

Third Party Cookies

This website does not send third-party cookies.

Embedded content from other websites

Articles on this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites behaves in the exact same way as if the visitor has visited the other website.

These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

Blocking Cookies

On your first visit to our website, a privacy notice will appear at the bottom of the window. Click on learn more. You will be given the option to turn off/on marketing related cookies.

Most browsers allow you to refuse to accept cookies.

In Internet Explorer you can refuse all cookies by clicking “Tools”, “Internet Options”, “Privacy”, and selecting “Block all cookies” using the sliding selector;

In Firefox you can block all cookies by clicking “Tools”, “Options”, and un-checking “Accept cookies from sites” in the “Privacy” box.

In Safari you can block cookies by selecting Private browsing.

Blocking all cookies will, however, have a negative impact upon the usability of many websites.

Deleting Cookies

You can also delete cookies already stored on your computer:

In Internet Explorer, you must manually delete cookie files;

In Firefox, you can delete cookies by, first ensuring that cookies are to be deleted when you “clear private data” (this setting can be changed by clicking “Tools”, “Options” and “Settings” in the “Private Data” box) and then clicking “Clear private data” in the “Tools” menu.

In Safari you can delete cookies by selecting preferences, then privacy, then details and then remove all.

Obviously, doing this may have a negative impact on the usability of many websites.

Who we share your data with

This website is based on the WordPress framework and by default, it does not share your data with anyone.

How long we retain your data

If you leave a comment, the comment and its metadata are retained indefinitely. This is so we can recognise and approve any follow-up comments automatically instead of holding them in a moderation queue.

For users that register on our website (if any), we also store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit that information.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

Visitor comments may be checked through an automated spam detection service. Any messages sent to us via a contact form on this website are sent by email directly to us for processing.

Contacting Us

If you have any questions about this privacy notice, or if you wish to exercise your rights or contact the DPO (Data Protection Officer), please use the contact details on the contact us page.

Changes to this Policy

From time to time we may update this Privacy Policy in line with website changes that may affect the personal information we gather about you. It is assumed that you accept such changes if you continue to use the site and services. If you do not accept such changes then you should stop using the Leaffield's website and services, and contact us if you would like any information removed in writing to hello@leaffields.co.uk